

Transaction terms and conditions

When purchasing a product on the website you accept the following terms and conditions.

Payment

Payment through this webshop takes place via the present website. All prices are without VAT since the International Gospel Academy (IGA) is exempt from VAT. All prices in the webshop appear in Danish kroner (DKK) but you can make bank transfers in any currency. E-mail with confirmation and invoice serve as your entrance.

All purchase agreements in this webshop are made in Danish or in English and they comply with Danish legislation. When an agreement of purchase is submitted we keep the contract.

Cancellation/ Refund

Notice that there is no refund when buying tickets for certain events and purchased tickets will only be refunded in case of cancellation by the organizers. According to Danish law "Lov om visse forbrugeraftaler § 17 stk. 2 jf. § 9 stk. 2 nr. 2a" tickets bought are NOT covered by the general right to get refunded for a product.

In case of cancellation customers will be contacted and you will receive a full refund of the paid amount.

For purchase of products other than tickets you always have a 14 days right of return. The delay expires 14 days after your receipt of the product. If you regret a purchase in our webshop within 14 days you can return the product and have a full refund of the payment as well as coverage of postage if relevant.

You may return the product by not accepting the letter or package upon arrival at your address or you may return it at your own expense to the below address.

For products sent electronically via email please return to info@iga-dk.org.

International Gospel Academy
Teglporten 8
3460 Birkerød
Denmark

If a product is returned, the paid amount will be transferred to your account via bank transfer.

Policy of personal data

This webshop uses so-called cookies. A cookie is stored on the user's hard drive together with cached files. A cookie is a text file which is sent to your browser from a webserver and stored on the hard drive of your computer. No information related to a person is stored in a cookie but rather information about a user's behavior on a given website, e.g. a username for login to a section of that website.

We make use of log statistics in order to optimize the website and its functions and also to increase user friendliness. This means that a system stores statistics which illustrate the number of users of the website's functions.

Personal information

For any purchase agreement on this website you must at a minimum provide the following personal information::

- Name
- Phone number
- E-mail address

The personal information is registered via the website in order for us to be able to deliver the product to the customer. The registered personal information will be stored and transmitted without encryption. The information will never be shared with any third party and no sensitive information will be registered.

Anyone who has registered in this webshop may contest the registration, and you have the right to be informed of the registered information. These rights follow the Danish legislation on personal data. Any question can be addressed to:

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info@iga-dk.org

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